



**NEW! - FALL SERIES STARTS SEPTEMBER 16TH**

- ◆ Are you creating a high achievement culture in your organization?
- ◆ What investment are you making in keeping your best and brightest employees?
- ◆ How will you prepare to build tomorrow's leaders today?

**Wednesday, September 16**

8:30 am to 10:00 am

**THE POWER OF EXAMPLE**

Employees learn more about an organization's core values, expectations, performance standards, unwritten rules, culture, and vision from the examples set by its leaders than from any other source. The lesson offers insightful observations on the power of example, identifies the benefits that come from aggressively harnessing its power to teach, and offers examples of settings where that power might most effectively be utilized.

**Wednesday, September 23**

8:30 am to 10:00 am

**EFFECTIVE COMMUNICATION**

Understand the importance of communication in your organization, identify bad communication habits, learn the most common myths of communication, discuss implementation ideas to improve personal communication skills, and how to improve communication throughout the organization.

**Wed. September 30**

8:30 am to 10:00 am



**DYNAMICS OF EFFECTIVE TEAMS**


What are the dynamics that make some team so successful and others non starters? In this episode we will look at the four stages of team development, discover what makes a strong team, take a functionality assessment of your team, learn the five dysfunctions of a team, understand how to overcome typical team dysfunctions, clarify team member roles, and understand how to build better team agreements.

**Wednesday, October 7**

8:30 am to 10:00 am


**DELEGATING EFFECTIVELY**

Effective delegation provides important benefits to busy people, those receiving assignments, customers, and the organization. After reviewing the common excuses we give for not delegating, the real reasons we fail to delegate, and the significant benefits of delegation, this episode teaches a simple, six-step process that ensures effective delegation. Important delegation "dos and don'ts" are also discussed.



**Meet Your Guide..**  
Upstream Northwest is a recognized leader in helping organizations with Vision, Strategy, Leadership and Teamwork. Check them out at [www.upstreamnorthwest.com](http://www.upstreamnorthwest.com)

**Colin G. Brine, CPA**  
FACILITATOR. STRATEGIST. GUIDE.



CEO and co-founder of Upstream Northwest, Colin helps organizations in the development of vision, leadership and teamwork. Colin has over 25 years of experience helping leaders reach new levels of success. He is an Upstream Academy Guide and a graduate of the Disney Institute.

**Wednesday, October 14**

8:30 am to 10:00 am

**GIVING CONSTRUCTIVE FEEDBACK**

Giving constructive feedback to another employee is one of the most valuable things a leader, coach, or mentor can do. After first differentiating criticism from constructive feedback, this lesson offers eight rules for giving feedback, warns of potential pitfalls, and identifies when and how feedback should be given as well as who should give it.

**Wednesday, October 21**

8:30 am to 10:00 am

**GIVING MEANINGFUL PRAISE**



Giving meaningful praise helps to fulfill that important need and is one of the most powerful tools leaders can use to encourage and reward performance. But how do you do it—how do you move from mediocre to excellent in praising the work of others? And how do you do it in a way that's comfortable for both the praise giver and the recipient? After discussing the many ways both individuals and organizations benefit from praise, the lesson provides six crucial keys to giving meaningful praise and offers nine valuable tips to help you become a true expert.





# QUARTERLY FALL 2009 LEGACY LEADERSERIES™

MEMBERSHIP REGISTRATION FORM  
SEPTEMBER 16, 23, 30, OCTOBER 7, 14, 21 8:30 AM TO 10:00 AM  
CONFLUENCE TECHNOLOGY CENTER

## ORGANIZATION INFORMATION

Main Contact \_\_\_\_\_ Email: \_\_\_\_\_

Organization: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

## LEADERSERIES PARTICIPANT REGISTRATION

Member 1: \_\_\_\_\_ Email: \_\_\_\_\_

Member 2: \_\_\_\_\_ Email: \_\_\_\_\_

Member 3: \_\_\_\_\_ Email: \_\_\_\_\_

Member 4: \_\_\_\_\_ Email: \_\_\_\_\_

Member 5: \_\_\_\_\_ Email: \_\_\_\_\_

## REGISTRATION FEES

WVCC QUARTERLY LEADERSERIES - FALL 2009	Number	Extended Amount
Member Participant Registration for WVCC LeaderSeries @ \$295		\$
Non-Member Participant Registration for WVCC LeaderSeries @ \$335		
<b>TOTAL DUE</b>		\$

## PAYMENT INFORMATION (Payment must be received to confirm registration)

<input type="checkbox"/> Check Enclosed Mail to: PO Box 850 Wenatchee, WA 98807-0850	<input type="checkbox"/> Check mailed separately Fax to 509 663 2022	<input type="checkbox"/> Contact me for my credit card information (Visa and MasterCard only please)
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## UNCONDITIONAL GUARANTEE

Your satisfaction with our services is fully guaranteed. If you are not completely satisfied with the value you receive, we will, at your option, either refund the fees paid under this agreement, or accept a portion of those fees that reflects your level of satisfaction.